

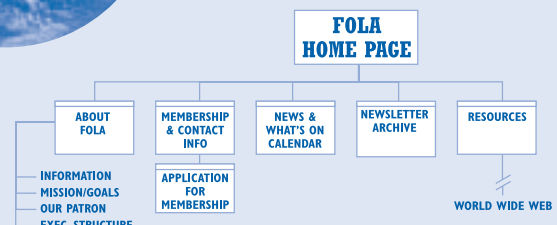
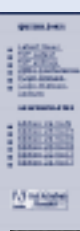


our new website...

[www.fola.org.au](http://www.fola.org.au)

online now!

Does your Friends group have a web site? If not, why not? Ask your library manager!



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## FROM THE EXECUTIVE OFFICER



FOLA is confronting its greatest challenge: meeting the expectations and needs of its constituency.

**I can clearly define nine challenges ahead.**

**ALIA** – building a stronger relationship with the Australian Library and Information Association (the peak body representing the library profession). As a consequence of initial discussions with the ALIA Board in June, both our President and myself affirm the importance of this link, to the mutual benefit of both bodies. We are encouraged greatly by Dr Alan Bundy (ALIA President) and Jennefer Nicholson (ALIA Executive Director).

**Library education** – steps are being undertaken to develop links into library schools around Australia, affirming the need for ‘Friends’ to be incorporated in the curriculum.

**National Libraries Research** – Under the auspices of the Council of Australian State Librarians, Libraries Alive! have won the project contact to conduct research into the establishment of an Australian Public Library Network. The first phase is research, then consultation. FOLA will be providing information into this important project.

**Public Libraries in Victoria** – The Victorian government has commissioned The Strategy Shop to develop a draft library policy for Victorian libraries, replacing the existing policy, Libraries 21. FOLA has provided a submission to this review, which will canvass issues and directions in the Victorian library system.

**Civic Participation** – Trends over the past few years are indicating that more people wish to take part in ‘democratising’ private institutions and public agencies. Accountability has become an issue. Bank closures in rural Australia and civic involvement in taking action to establish rural community banks is just one illustration.

**Challenge from governments** – Governments are passing more onto the user, not merely in the form of the GST. More public utilities are being corporatised or sold off. And funding for public utilities, such as libraries, is challenged for ever scarce dollars.

**Continued on page three.**

## 2001 FOLA EXECUTIVE AND SPONSORS

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Friends groups  
Jellie Wyckelsma  
ALIA  
Dean Jaensch



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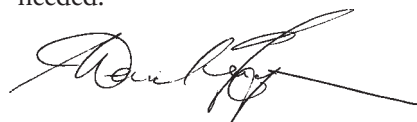
Continued from page two.

**Volunteerism** – A growing dependance on volunteers, but a decreasing number of volunteers than say, a few decades ago, place an added burden on institutions and communities. Libraries are using more volunteers to undertake, sometimes, professional tasks, especially in rural library services.

**WWW** – The worldwide web has opened each library to a vast repository of both 'junk' and 'knowledge'. Friends groups have the opportunity to link with other like-minded groups around Australia and beyond.

**Community expectations** – As more services are delivered, expectations of communities expand. Even FOL groups are expecting more from FOLA, and rightly so. FOLA has also increased its own expectations from seven years ago.

This is the challenge for FOLA. We all have an important role to play in growing Friends. Friends in libraries have never been more needed.



Daniel Ferguson

## Electronic Whiteboard presented by Altona FOL

FOAL

Altona Friends of the Library have completed another successful 12 months, with \$5,807 raised from book sales.

At a recent function, FOAL President, Margaret Broeks (also FOLA Treasurer) presented to the library on behalf of the friends, an electronic whiteboard and a large selection of videos worth over \$4,500.

In accepting the donation, Libraries Manager for the City of Hobsons Bay, Peter Hunt, that library management and Council value greatly the support given by the Friends and that the partnership is an important ingredient in the success of the library service.



Margaret Broek, FOAL President and Peter Hunt, Libraries Manager, City of Hobsons Bay

## Jellie Wyckelsma - Honorary Life Member

FOLA President, Peter McInnes, visited Inverloch Friends to present to Jellie Wyckelsma an honorary Life Membership certificate on behalf of FOLA.



Peter McInnes (FOLA President) presenting certificate to Jellie Wyckelsma

Jellie has been involved with FOLA since its inception, and many years prior. She was until her recent departure from Melbourne, Vice President of the Friends of Doveton Library and a founder of that group back in the early 1984.

During the early 1980's she was a member of the Library Promotion Committee of Victoria's Friends sub-committee, established by Daniel Ferguson, a forerunner to the establishment of FOLA.

She attended with Daniel Ferguson, the now strategically important conference in Adelaide in 1989 on library promotion, which stated its support and commitment to a national Friends body in Australia (a conference organised by Dr Alan Bundy, the present President of the Australian Library & Information Association).

Jellie Wyckelsma has given more than 20 years to the development of Friends of Library groups in this country, playing an important role in the establishment of FOLA.

FOLA acknowledges her contribution to the movement.



## by Jellie Wyckelsma (Friends of Inverloch Library)

In the picturesque seaside village of Inverloch on Anderson Inlet in Gippsland (Victoria), the local public library, a branch of the West Gippsland Regional Library Corporation, has greatly benefited from a very supportive Friends' Group, FOIL for short.

From May 1995 till October 2000, a total of \$12,364.29 was raised. No small effort for these, mostly retired, volunteers, who have time on their hands and of course also more time to use the library's facilities. You assist your library and of course you too reap the benefits.

Funds were spent on books, talking books and videos to the value of \$8,000. An OPAC unit, CD Player, Internet unit, Public Access computer with CD-Rom, extra shelving units and another trolley were the more visible items installed through finances supplied by FOIL. Not surprising that the Friends are held in high regard by the CEO and the staff of WGRL Corporation. Which chief wouldn't like Friends like FOIL!

Furthermore, FOIL's president is a member of the Library Advisory Committee and he reports back the direction and or any changes in WGRLC's library policies to FOIL members. Input and feedback an important part of his dual role.

The latest Friends activity this year was to organise a "Books-on-Wheels" to the emergency housebound. Questions raised by FOIL concerning this type of voluntary service promoted WGRLC to produce a draft, outlining volunteer policy, which exhaustively covers all legal and other aspects.

**And so the Friends continue with their efforts and ... DO make the difference!**



## Gladstone (Qld)

The recent booksale raised over \$700. The local bookstore has agreed to donate deleted stock towards the next booksale and help in providing vouchers for fund raising.

The big news for the group has been the announcement of a new \$3.5 million library building which should be completed mid 2002.

## Inverell (SA)

Another Friends group who have produced a wonderful Centenary of Federation 2001 Calendar, that provides historic pictures of past and present building, people and events in the town of Inverell over the past 100 years. A great idea for all Friends groups.



## Salisbury (SA)

Have you ever thought of an item called – 'Private Passions'. This was the heading for revealing some of Bronwyn Halliday's (Director of the State Library SA) interests. For example: Favourite Book, Favourite Movie, Favourite TV Show, Best holiday you have had, Best advice you ever received, etc. Ask someone in your library to reveal a private passion!

Bronwyn Halliday was guest at a very successful Literary Lunch held in May at the Eureka tavern.

## Barossa (SA)

A Meet the Author evening was held with Valmai Hankel, rare Books Librarian, SLSA at the Cellar Door of Peter Lehmann Wines in May.

About 80 students from around the Valley entered the poetry competition, submitting a single poem on the theme Barossa Life. First prize went to Simone Heuer, Nuriootpa HS and Kathryn Grocke, Tanundra Lutheran PS.



## Salisbury (SA)

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## Wingecarribee (NSW)

At the May meeting our speaker was Jim Downes, who worked for the ABC for 31 years, 16 years as a reporter for Four Corners. The second 'Tea and Talk' speaker was Ruth Wilson, author of "Say No to Prejudice". Her latest book is "A Big Ask" which consists of interview on the ABC with doctors, lawyers – child survivors of the Holocaust.

## Balmain (NSW)

Helen Colman (Chair, Friends of Balmain Library Inc) writes in her 2000 Report...

*"Imagine a committee of 12 where the members attend meetings, supply and serve food for our evening activities, help on stalls, fold and distribute newsletters and carry out the normal duties expected of committees. It's a dream committee and long may it continue to be so.*

*We continue to receive unfailing help and encouragement from the Balmain library staff, in particular the Branch Librarian, Rob Stewart. Rob is someone who treats volunteers as colleagues rather than amateurs."*

This is a very active group who are exemplars to other FOL groups on what can be achieved by dedicated hard work, strong leadership and an excellent working relationship with the branch librarian. – Ed.

## Stirling (SA)

Short Story and Poetry Competition and Stockmarket Information Sessions are events being organised.

## FrOLIQ (Qld)

IFriends of the Library in Queensland are holding an inaugural conference in Bundaberg from 20-21 September. The Conference is being sponsored by the Bundaberg Council.

The program will include subjects such as volunteers, fundraising and grants, lobbying and publicity.

Details: phone 07 4153 9250

fax 07 4151 0895

email: jillf@bundberg.qld.gov.au

## Liverpool (NSW)

In June the Friends heard John Johnson, Local Studies Librarian speak on the History of Local Names and Places during which a light lunch was provided.

## State Library of (NSW)

To celebrate the Hon E.G. Whitlam's 85th birthday – The Complete Gough by Barry Cohen was held during July. Launch of Barry Cohen's latest collection of Goughisms and anecdotes.

## Wollongong (NSW)

At the annual Friends Literary Dinner, held in July, the guest speaker was actor and author, Henri Szeps.

The September Literary Lunch will welcome Tim Bowden who will introduce his new book "Penelope Bungles Broome".

Once again, the Michael Kent Golden Page Award (entry open to school children in Year 9) will be held during August. The competition in honour of former president, Michael Kent, encourages and rewards young people for reading aloud from the books they love.

## Kew (Vic)

Sixty members braved a winter evening to hear Dr Brenda Niall's excellent talk on her biography of Georgiana McCrae. And in July Judy Davey addressed the meeting on 'Travels in Turkey'.

Friends also presented to the library, chairs and video stands, proceeds from booksales.

## National Library of Australia

The gala Friends event recently, was the Midwinter Lecture on 14 July by Young Australian of the Year, James Fitzpatrick, followed by dinner in the bookplate restaurant.

This year's Kenneth Myer Lecture will be presented by the winner of the Nobel prize for Medicine in 1996, Professor Peter Doherty.

## State Library of NSW

The Friends (The Library Society) appointed three new members to the committee for 2001. Justice David Levine, Jane Butterworth and Mary Maltby.

2001 being the International Year of Volunteers, the State Library is taking steps to give extra recognition to its many volunteers.

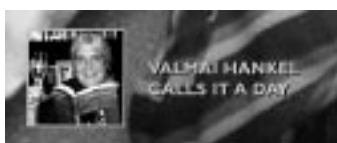
## State Library of SA

As the new development of the State Library building takes shape, the Friends are discussing a special gift to the new Library. It is envisaged that the gift will be in the \$10,000 – \$20,000 range.



The Friends of the State Library of South Australia Inc.

Friends undertook a 3 day tour to Canberra in June, which took in the National Museum of Australia, the Monet and Japan exhibition at the ANG and a visit to the National Library.



*Headline commemorating the retirement of Valmai Hankel in 'Extra', the official publication of the State Library of South Australia.*



## Willunga & Aldinga (SA)

Following the strong traditions established by the Friends in holding the Bloomsday readings and Under Milk Wood, now comes support for The South Australian Writers Festival – A FOW&AL event. The festival is the brain-child of Adrian Kavanagh (FOW&AL), and has support from the City of Onkaparinga, South Australian Writers Centre and Wirra Wirra Vineyards.

## Altona (Vic)

The latest booksale raised over \$1870. The Friends presented a new electronic whiteboard and a selection of videos to the library at a recent function. Also the library's booksale room (the only permanently fitted room attached to the library for holding regular on-going sales – in Australia!) is to receive a new entrance. Watch this space for details!



*Members of Friends of Altona Libraries*

## Unley (SA)

A membership survey is being distributed to members to gain some insight on why they joined the Friends and with an opportunity to give suggestions on how to make Friends even more attractive, effective and relevant.

Two long time stalwarts are retiring at the AGM, Roger Wood, President and Cecily Wood who has been on the committee since inception nine years ago.

## Brighton (SA)

Coffee and Cake mornings have been so successful at Jetty Road's A Café, that further events with speakers are being arranged.

The Friends recently held their 10th AGM, at which Jill Golley, President of the Brighton Historical Society and elected Holdfast Bay's Citizen of the Year for 2000/2001 will be guest speaker.

## Sydney Library (NSW)

Friends of Sydney City Library Inc. Membership brochure states under 'What do the Friends do?' ... Acting as a link between the library and the community-; Assisting the library staff by performing non-professional work in a range of activities that are library orientated; Publicising the Library special services and collections; Seeking sponsorship and donations from outside organizations and businesses; raising money for the library.

**Take note: all Friends groups.**

## Wentworth (NSW)

The Friends lost one of its strongest supporters with the death of Councillor Reg McKenzie, who had supported the group since inception, ten years ago.

Despite a busy council workload, Reg was always available for Friends meetings and activities, even attending working bees making show bags. He was a driving force in the new Wentworth and Branch libraries. From no phone in the libraries to now having one of the best computer systems in the State.

Friends do make a difference!

## Wagga Wagga (NSW)

During Australian Library & Information Week in May, Friends took part in a parade down Baylis Street to honour volunteers from every section of the Wagga community. The Friends walked with their banner and then took part in a membership drive at Bolton Park, encouraging new members to join the Friends. Also during Library Week, the 1000th, 2000th, 3000th and 4000th patron who walked through the library doors received a book prize or voucher – great idea!

## NEWS FROM INTERNATIONAL FRIENDS GROUPS

### FOLUSA NEWS

- ◆ The search is on. FOLUSA has advertised for the position of Executive Director, following the announcement that foundation director and founder, Sandy Dolnick is stepping down from the end of 2001. More on Sandy in a later issue.
- ◆ Friends of the Macon County Public Library is celebrating its 30th anniversary. Since June 2000, the Friends have raised \$34,500 from bookstore sales, thanks to the efforts of 20 Friends volunteers who assist on the weekly basis. It's the only fulltime Friends bookstore in North Carolina. (See under Friends in Focus – Altona)
- ◆ Friends of the Tippecanoe Country Public Library hold a silent auction of valuable and interesting items at each booksale. The auction list is posted on the Friends web site in advance, and Friends members are allowed to submit bids by email.

### FOCAL NEWS

- ◆ As in most volunteer organizations, there are best practices. Canadian Friends offer this advice:

Clarity of roles: what do the Friends do?

- ◆ **Appreciation:** An essential practice that is still the cornerstone of motivation.
- ◆ **A chance to contribute:** All Friends members should be given opportunities to take on tasks they enjoy.
- ◆ **Promotion:** Friends organizations should be promoted and marketed effectively in the community, through flyers, newspaper articles, posters and events.
- ◆ **Fun:** Participating in the Friends should be as enjoyable as possible.
- ◆ Past President of FOCAL, Val Marshall reports on an active and developing organization with a very positive outlook for future activities across Canada, along with linking to similar organizations, like, FOLUSA and FOLA.

### NZ NEWS

- ◆ In 1890 The Dunedin Public Library Association Inc. was formed to establish a free public library for the citizens of Dunedin. The Association later took the role as the 'friends' group, and have successfully campaigned for the erection of two public library buildings.

*110 years later, the Friends continues to be important in:*

- ◆ Promoting the Library
- ◆ Lobbying on its behalf
- ◆ Encouraging public use
- ◆ Providing extra facilities for users of the Library

*Ten Commandments for Successful Friends*

- ◆ Library Manager (authority) must want a FOL group.
- ◆ Library staff must be willing to work with Friends.
- ◆ All parties must realise that a time commitment is involved.
- ◆ The Library must agree which of its resources will be used by the Friends.
- ◆ A committed core group must exist.
- ◆ The authority to which the Library Manager reports must be aware of the FOL group.
- ◆ Communication must be open to all groups involved in the use of the library.
- ◆ All those involved in the Friends must realise that the Friends group does not make library policy.
- ◆ The library must decide, in discussion with the Friends, the roles it wishes to perform.
- ◆ All those involved must understand that the library authority and Friends have separate functions.



Mudgee Shire Library is calling for nominations to form a Friends of the Library group. The library is seeking ten community representatives for the Friends of the Mudgee Shire Library board.

Wodonga will get a new library in 2002 thanks to a \$495,000 grant from the Victorian state government. The \$1.7 million project will involve

enlarging the present complex. The government will be giving \$12 million to a statewide library rebuilding program over three years.

Public Libraries in South Australia have been promised \$55 million each year over the next five years to maintain services.

Retiring Queensland state librarian, Des Stephens, remembers when libraries were 'recreational' facilities. But when he talks about libraries

of the future he talks about 'intellectual power-houses' and agencies for social change.

Information Rights Day was marked at Manly Library by a discussion by Manly MP David Barr on people's rights and freedom of information. Key issues discussed were the information rich versus the information poor, censorship and copyright, access to government information, privacy concerns and information literacy.





**Friends of the Seattle Public Library**

[www.spl.org/friends/friends.html](http://www.spl.org/friends/friends.html)



**Who are the Friends and what do they do?**

Since 1941, the Friends of the Seattle Public Library have sponsored projects and expenditures which extend “beyond the command of the ordinary library budget.” With a membership of nearly 5,000, the Friends continue to:

- ◆ Promote awareness of the library in our community
- ◆ Help the library buy special books and equipment to enhance its collection

- ◆ Fund educational and literacy programs for all ages
- ◆ Work to improve library services
- ◆ Campaign for library bond issues and operations levies
- ◆ Keep city officials informed of the library’s needs

**Membership Benefits:**

Your most valuable benefit is knowing you support our library system. But there is more! As a member, you also get:

- ◆ To attend and purchase up to 25 books per membership at two special members-only preview book sales before they are open to the public
- ◆ A free subscription to our newsletter, The Bookmark, and invitations to special programs
- ◆ A 10% discount on any items purchased from the Friendshop
- ◆ A forum to express your opinions on improving the library

Friends of the Neighborhood Libraries provide branch activities often including special programs, local fundraising, volunteer projects and advocacy/promotion.

The Friendshop is open Monday to Saturday between 11am and 3pm on the 3rd floor of the Downtown Library.



**International Year of Volunteers (IYV) 2001**



Each month of the year has been designated a particular theme.

**November – Civic Participation**

Celebrating volunteers and activists involved in supporting their society and community. These may include parents and community members supporting young people’s education, those involved in life education and skills, parents and friends groups, service clubs, lobbyists, individuals and organizations assisting retired servicemen and women, and fundraisers.



**December – Corporate**

Celebrating corporate volunteer programs and participation by corporate bodies in volunteering activities, festivals and events.

**Get yourself to a library (while there’s still one there)**



Professor Dean Jaensch  
Professor of Political and International Studies – Retired

Dean Jaensch wrote in the *Adelaide Advertiser*, May 3, 2001:

“Modern state governments seem to believe that public funding should go only to enterprises which make a profit.

Library Week is a time when community libraries promote and publicise. The “hidden agenda” is a plea to the public for support so that the libraries can continue to have a strong case to put before their government masters. It is easy

to show a financial balance sheet to support a case for further public funding if you happen to be a money-making enterprise.

It is more difficult when the “balance sheet” of libraries is based on public good and public service which has no financial pay-back to governments. So the libraries need all of the support we can give.”

(Dean Jaensch should have mentioned the best way to obtain this support is via a FOL group)



### Friends of Libraries Resource Book

edited by  
*Daniel Ferguson*

FOLA Inc. 1997  
ISBN 0 646 34486 2

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includes GST, postage & handling

Send payment to FOLA, Locked Bag 1315, Tullamarine, Vic. 3043

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Extra copies of News Update	\$10 per annum	<input type="checkbox"/>

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### Second FOLA National Conference Saturday 24 October 1998 Pathways to Partnership

Conference Proceedings

ISBN 0 9577697 0 9

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Tullamarine, Vic. 3043



#### Remaining FOLA Committee meetings for 2001 are as follows:

Committee meets on August 8 (AGM), November 14.

FOLA Executive meetings are also held on the above dates.

Committee meetings are held in the Baillieu Library, University of Melbourne, Parkville.



*Baillieu Library, University of Melbourne, Parkville.*