



# FOLA welcomes conference delegates *to* Sydney



Friends of Libraries  Australia



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**4<sup>th</sup> BIENNIAL  
CONFERENCE  
SYDNEY 17-19 MAY 2002**

{ Sydney Mechanics' School of Arts  
280 Pitt Street, Sydney }

## FROM THE EXECUTIVE DIRECTOR



**A national role for a national concern. This is the mandate for FOLA.**

Representing the interests and concerns of all library users.

FOLA executive now has participation from every state and territory in Australia. We can be viewed as a truly national organization representing the views and interests of the community — users and Friends of library services.

Who else can represent such interests?

“FOLA invites all within the library sector to participate and be ‘good friends’”

Since our beginnings in December 1994 as a body representing the concerns of library users and assisting in the development of FOL groups, many important changes have taken place in this short timeframe. In recent times, FOLA has been courting a better

relationship with the Australian Library & Information Association and other peak bodies representing the library profession. A partnership that assists the organization and the strengthening of the library network throughout Australia.

The international linkages of partnership and communication are also vital, and to this end FOLA makes increasing effort in liaising with our Friends in the United States, Canada and the United Kingdom.

The establishment of ‘liaison committee’ membership now enables formal participation in the affairs of FOLA from states and territories that may not have elected representation on our national committee. Welcome to Bill Tully (ACT), Kerrie Mott (NT), Prue McCausland (Tas) and Dr Alan Bundy (SA).

Such formalised communication can only enhance the mandate of FOLA within the Australian library community.

Our 4<sup>th</sup> biennial conference takes place in Sydney between 17–19 May and FOLA invites all within the library sector to participate and be ‘good friends’.

Daniel Ferguson



*NewsUpdate is sponsored by Bolinda Publishing Pty Ltd*

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## 2002 FOLA EXECUTIVE AND SPONSORS

### FOLA PATRON:

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AC CMG**

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#### Secretary/Treasurer:

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Dr Norman Curry  
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Dr Alan Bundy (SA)  
Prue McCausland (Tas)  
Kerrie Mott (NT)  
Bill Tully (ACT)

#### Executive Director:

Daniel Ferguson

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Hon Margaret Lusink AM  
Jellie Wyckelsma

### THANKS to ...

National Library of Australia  
Joyce Lilley  
Friends Groups

# Do Friends have a future?

Daniel Ferguson – Executive Director FOLA

Writing in 1992 in *Access and Equity: Challenges in Public Librarianship* (edited by Anne Hazel), I wrote an article titled “Libraries and Friends – Do we need them?” At the conclusion of the paper I asked the question – Do Friends have a future. Now 10 years later, can we answer this question with any more authority than we did back in 1992.

As in 1992, the following statement remains pertinent ...

*“If Friends of Library groups are to succeed in this country they must be promoted with more vigour and professional zeal, but first of all, they must be understood.”*

Unlike 1992, with some 90 FOL groups and the majority found in Victoria and South Australia, the number of Friends of Library groups has increased to almost 160 and are found in every state and territory in Australia. The scope, function and membership of such groups vary today, much the same, with membership from less than 10 members to over 1400. Groups are involved in fundraising, promotion, volunteering, lobbying and campaigning on issue related causes.

Some groups have been extremely successful in supporting the library and keeping the library in the ‘eye’ of stakeholders.

Balmain (NSW) has been successful in fundraising and lobbying, and are a well organised body with significant local community appeal. The Friends groups of the State Library of New South Wales and the National Library of Australia display success from a corporate model, well funded and supported by the institution who view the Friends as an excellent ‘PR’ vehicle.

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**“the number of Friends of Library groups has increased to almost 160 and are found in every state and territory in Australia”**

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Kew (Vic) bears the hallmark of dedication, longevity and considerable membership talent. Although the group conforms to a strong literary context, they have been successful in fundraising and hardcore lobbying, when required.

Cooloola (Qld) has integrated new directions in provision of

library services with assistance from the Friends. Cooloola also display the importance for policy and planning with the library service. Unley (SA) group is a good example of the importance of liaison with the Library and Council in achieving designated results. The successful compact relating to volunteer activities is a model for all to follow. Launceston (Tas) has been most successful in building bridges into the community with special events and activities.

The slow growth of FOL groups in Australia over the past 10 years indicates they are still a minor player on the library scene. If FOL groups are to achieve ‘major player’ status in Australia, a commitment to understanding their role must commence with the library profession itself. In this respect, Australia has been a slow learner, compared to the United States, despite the longer history of Friends in that country. It is however encouraging, that unlike 1992, the Australian Library & Information Association and some key players in the library profession now recognise that Friends of Library groups can assist and support the development of library and information services in Australia.

The recognition of the important role FOL groups can perform in assisting library development was indicated in a recent United Kingdom report. Today some 350 FOL groups can be found in the UK, where in 1992, fewer than 50 were in existence. Australia and the UK cannot compare with the continuing success of Friends groups in the United States, and it may well be that we never shall, whereas, parallels between Canadian and Australian Friends development are more relevant.

**Continued Overleaf**

## Do Friends Have a Future? Continued from previous Page

Librarians must become more aware of the benefits a Friends group can provide. Too many within the profession seem to place a high emphasis on the problems associated with FOL groups, often problems caused by library management not giving time to understand how to avoid likely difficulties, in other words, taking time to study successful operations, rather than point to the few failures. Let's remember, successful FOL groups outnumber the unsuccessful groups. Perhaps FOLA should be shouting louder!

As funding will remain an important issue for libraries, the role FOL groups can play in assisting library management receive adequate funding from the various authorities will be crucial. Friends groups tend to be associated with more 'successful' library operations than the converse. They can help.

And the role of lobbying can never be underestimated.

*"we are just beginning to come to an understanding of how significant Friends can be"*

What the past 10 years tells us is that we are just beginning to come to an understanding of how significant Friends can be. We can learn from and adapt the history of FOL groups from the success in the United States, and we can indicate new directions in the Friends movement in Canada and the UK.

Clearly, FOLA has a major role to fulfil, informing, educating, lobbying, liaising, supporting, encouraging and remaining ever positive about our charter.

As in 1992, if asked the question 'Do we need Friends groups', the answer remains the same. Yes, now more than ever. And yes, Friends do have a future.



### Murray Bridge (SA)

This new group in South Australia has been very active – new logo, new web site, notice board in the library, fundraising activities and a very informative newsletter (March 2002 Edition 2). Much news from FOLA NewsUpdate is passed to members. – *Well done Murray Bridge.*

### Taminin (NT)

Congratulations to Robin Hempel, Community Library Manager for receiving the Litchfield Shire Council's Citizen of the Year Award at the Australia Day ceremony.

Taminin Friends are pursuing two important activities – celebrating the 20<sup>th</sup> anniversary of their library and a campaign for a new building.



### Wollongong (NSW)

Membership is now around 90 and the past 12 months have been active and rewarding for the FOWCL.

The March meeting saw Gerry Turcotte, French Canadian author and Associate Professor of English at Wollongong University being guest speaker and talking about his new novel – Flying in Silence (shortlisted for *The Age* Book of the Year). The May guest speaker will be the author, Alex Buzo.



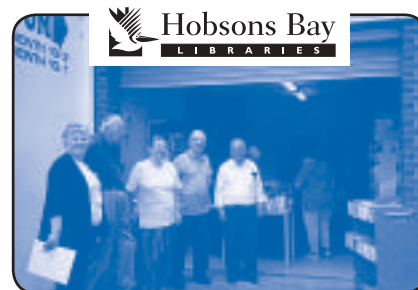
THE FRIENDS OF THE  
WOLLONGONG CITY  
LIBRARY

### Friends of Altona Library

A donation of \$1500 was given to the library for the purchase of teenage videos and DVDs at Altona and Altona Meadows branches. The February booksale raised \$411.



*Jim & Miriam Mason admiring the new Book Sale Room Sign*



*Miriam Mason, Allan & Norma Thomson, Jim Mason and Noah Bonnici all members of FOAL at the February booksale.)*

### Liverpool (NSW)

In February FOLL visited Vicary's Winery for Wine Tasting then a picnic lunch at the Warragamba Dam.

#### What Is the Friends of Liverpool Library?

"Our purpose and mission is to maintain an association of persons interested in libraries and books, to focus public attention on library services, facilities and needs and to raise funds for library support".

The Friends of Liverpool Library organise a number of social events throughout the year, such as guest speaker evenings and day trips. If you would like to join our friendly 'Friends' ask a librarian for information and an application form.

*From the Liverpool Library website*

## Brighton (SA)

At the February meeting, a selection of new library books were on display and discussed over tea and coffee.

## Wentworth Falls (NSW)

The Friends have placed a book in the library for those who would like to write a message for bushfire fighters, emergency services personnel and many volunteers who helped during the fire crisis in the Blue Mountains.

## Barossa (SA)

A very successful booksale was held at the Nuriootpa Shopping Centre when over \$1000 was raised. The new location may have assisted us in raising this record amount.

Once again the local History Competition was a great success with prize money going to year 9 students at Faith Lutheran Secondary School. Two equal first prizes were awarded to – Kara Lee Angel-Smith with an assignment entitled *Collingwood Homestead*, which was produced on a CD and Book. Alex Scott-Hoy won for his model of the immigrant ship *The Prince George* built model.



*Bumper booksale underway at Nriootpa Shopping Centre*



*Local history competition prize winners shown holding their projects*

## Wingecarribee (NSW)

13<sup>th</sup> Annual General Meeting was held at the Bowral Central Library in March when the guest speaker was Geoffrey Luck, Journalist, Radio and TV Reporter, Foreign Correspondent, now retired and living in the Southern Highlands. The Friends have a busy schedule of events – Tea and Talk, Life-styles for Senior Citizens, Dinosaurs and Beyond and Book Town.

## Geraldton Library (WA)

FOGL helped with the float entered by the library in the Sunshine Festival parade and gained first prize.

FOGL organised a stall for selling books and other items at the *April A'Fair*.



## Willunga & Aldinga (SA)

An information table in the shopping centre during January distributed numerous library items and provided good PR for the Friends and the library. Booksales have been continuing on a twice weekly basis – Thursday afternoon and Saturday mornings.

## Wagga Wagga (NSW)

Bumper Booksale was held in April with proceeds going to the library's collection.

Recent activities included a Christmas Dinner at the Bridge Tavern, a Harry Potter raffle and a Christmas Hamper raffle. A raffle was also held during Easter.



## Salisbury (SA)

Busy activities for FOSPL included a Theatre Night, Afternoon tea and Presentation, Literary Lunch, Author Talk's and the Taste of the Fringe along with involvement in the Friends Shop.

## Stirling (SA)

On January 26 the Stirling Friends of the Library received an Australia Day award – a great tribute to the efforts of the committee, especially the past president Christl Markovic, who was recently awarded a life membership.

A record result for our booksale was \$1750, this was followed by a well attended musical evening with the Marius Trio. And in March the Short Story and Poetry Competition was held with an Adult, Youth over and under 12 category. Awards were presented by local author Margie Hann-Syme.

## Thuringowa (Qld)

Friends reported on a busy 2001 with seminars on organ Donations, internet skills for seniors week, sponsorship visits with authors and volunteer events and donations of goods. Attendances at a variety of functions at libraries and seminars for Friends. And the opportunity for publicity in local television, newspaper and council magazine.

## Kew (Vic)

Peter Craven, professional literary critic was guest speaker at the March meeting when he spoke on Shakespeare.

The January booksale raised \$941 and the February booksale raised \$847. The committee is investigating the purchase of videos for the library to the value of \$1000.

*(Kew is the only Friends group in Australia that produces a detailed monthly newsletter – to my knowledge. Editor.)*



# FOCUS on FRIENDS

(continued)

## Frankston (Vic)

The February booksale raised over \$1600. Somerville Rotary fulfilling a project to send some 4000 books to a Russian university, picked up the bulk of our remainders, which made our pack-up both pleasant and satisfying. The next booksale is in May.



The Summer newsletter provides a review of new library books.

## Gladstone (Qld)

The latest newsletter of the Friends 'Friendzy' contains a variety of information from:

Presidents Patter, New Friends, Birthdays, Diary Dates, From the Desk of the Library Manager, New Books, For All Mums, Library Web Site.

## Cooloola (Qld)

Membership now stands at 86. Friends put in a submission to the Gaming Machine Fund (Qld) and received \$11,000 for the purchase of : a cutting edge technology unit that incorporates PC and software with web access that also gives access to reading in French and German, headphones, an electric powered desk, ergonomic chairs. A launch and morning tea with invited guests from a wide variety of organizations attended. 15 friends are being trained and will soon be helping introduce the new equipment to the public.

Friends are preparing an Induction Booklet for all volunteers in the library – *a worthy idea for all groups to follow.*

## State Library (SA)

In December the Friends placed an order for a facsimile of *The Lindisfarne Gospels*. This is intended as a gift from the Friends to the New Library building.



The Friends Literary Excursion for early May visited Kapunda and Eudunda in search of Geoffrey Dutton and Colin Thiele, two notable Australian authors.

**Wednesdays At One** (every month) with high profile speakers remain popular.

**April** – Bishop Keith Rayner, May – former Education Dept CEO, June – Headmaster of Prince Alfred College.



## National Library (ACT)

The annual report stated that membership had grown from 1036 to 1162, an increase of 126 in 11 months. By January the membership had reached 1227 and 50 new members were welcomed at a function in the Friends Room at the National Library, by Ian Dudgeon, Chairman.

At the AGM, Ian Dudgeon, a Canberra consultant and long-time public servant replaced outgoing chairman, Warwick Bradney. Plans for an active year is already underway, with a two-day seminar on Indigenous Australia, Kenneth Myer Lecture, Mid-winter Dinner and special weekend planned.



*Ian Dudgeon, Chair of the National Library Friends Committee*



**Jellie Wyckelsma**

**- Honorary Life Member**



FOLA President, Peter McInnes, visited Inverloch Friends to present to Jellie Wyckelsma an honorary Life Membership certificate on behalf of FOLA.

*Dulcie Stretton*  
1924-2001



Dulcie Stretton established The Library Society in 1983 to build a network of goodwill and support in the community and create awareness of the Library's collections and services.

In 1980 she was awarded the Redmond Barry Award, given by the Australian Library & Information Association as the highest award to a lay person. The citation said 'in the contemporary world of Australian librarianship no one outside the profession has done more for its health than Dulcie Stretton.'

# FOIA highlights & Milestones 2001 2002

our new website...

[www.foia.org.au](http://www.foia.org.au)



The launch of the FOIA website at Kay Craddock's Antiquarian Bookstore, Melbourne



Peter McInnes, FOIA President and Kay Craddock, MD Kay Craddock's Antiquarian Bookshop



Peter McInnes, FOIA President, Daniel Ferguson, Executive Director, Anthony Pearsall, Alias Design.



Dr Alan Bundy, ALIA President, Prue Menzies, Library Manager Casey-Cardinia Library Corporation, Chris Awcock, FOIA Vice-president, Bruce Davidson, Parliamentary Librarian.



Anthony Pearsall, Alias Design.



Daniel Ferguson, Executive Director and Kate Caldicott, Community.com.



Judy Maddigan MLA and Dr Alan Bundy, ALIA President

Continued on page 9



Two of FOLA's best friends have been Kay and her mother Muriel Craddock at Kay Craddock's Antiquarian Bookshop, Collins Street, Melbourne.

Many delightful functions have been held in this bookshop, one of Australia's most pleasant experiences for bookworms. Kay and Muriel have been most generous in offering these surroundings to a wide variety of organisations.

FOLA sends greetings on Muriel Craddock's 90th birthday and her continuing career as a bookseller.



## DOWN AMONG THE STACKS



*Bill Tully (President FACTLS and FOLA ACT Liaison Member) pictured with Francisco Feliu (NLA) among the stacks of the National Library of Australia.*



calling  
WWW friends...  
calling friends...  
friends...

*FOLA is compiling a list of Friends groups who have a web site or have a link to their Friends group or are mentioned on the library's web address. Send us details.*



Name of FOL group

www address

**Post to:** FOLA Locked Bag 1315 Tullamarine Vic 3043

**Fax to:** FOLA 03 9335 1903

**Email to:** dferguson@fairfieldcity.nsw.gov.au





Continued from page 7

**E-Friends Newsletter**

<http://www.library.upenn.edu/friends/news/index.html>

All members receive a subscription to the Friends of the Library Newsletter. The Newsletter offers an inside look at the Library's programs, services, personnel, recent acquisitions, and future plans.

*E-Newsletter published by the University of Pennsylvania Friends of the Library*



**OUTSTANDING SERVICE**

At the AGM of the Friends of the State Library of South Australia, the Friends Committee members were all re-elected with the exception only of retiring Vice President, Mrs Kathleen Symes OAM, whose fine contributions to the Friends had been sustained for almost 70 years.

**CONGRATULATIONS**

The President of the Friends of the Doveton Library (Vic), Mrs Marlene Hobbs was awarded the Order of Australia Medal in the New Year honours.



**Taminmin (NT)**

This newly established group - Friends of the Taminmin Library, Humpty Doo in the Northern Territory has established itself to support its community library. It has already undertaken a major campaign to stop the reduction in services as a result of restructuring of the library (part of the Northern Territory Library and Information Service and Department of Education services).

In response to active campaigning, they have received an additional \$5000 for the purchase of new library materials.

*FOIA salutes Friends around Australia...*

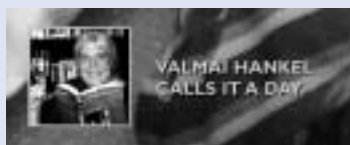
**A job well done**

**Hilda Egan  
(Portland, Vic)**

**Christl Markovic  
(Stirling, SA)**

**Bill Hulme  
(Salisbury, SA)**

**FOIA salutes you!**



*Headline commemorating the retirement of Valmai Hankel in 'Extra', the official publication of the State Library of South Australia.*

**FRIENDS OF THE BAILLIEU LIBRARY**

**GOOD REASONS FOR JOINING THE FRIENDS...**

- ▼ Special events throughout the year.
- ▼ Free copies of *The University of Melbourne Library Journal*.
- ▼ Substantial discount on Library membership/borrowing fee.
- ▼ Use of the Friends Room at the Baillieu Library.
- ▼ Discount rate on special item offers.
- ▼ Gift memberships are available.

The Friends of the Baillieu Library are also affiliated with the Friends of Melbourne University Press (MUP), extra benefits include:

- ▼ A free MUP publication on joining the Friends of the Baillieu Library.
- ▼ Invitations to MUP book launches and functions.
- ▼ 20% discount on MUP books.
- ▼ 15% discount on some purchases from the University Bookroom.

**Membership Fees p.a.**

Single .....	\$55
Double .....	\$88
Institution/Corporate .....	\$110
Combined Friends/Library Membership (includes borrowing rights) .....	\$165

For event bookings and membership details, contact the Executive Secretary of Friends of the Baillieu Library on 8344 5366.

*Bookmark produced by the Friends of Baillieu Library*

## NEWS FROM INTERNATIONAL FRIENDS GROUPS



### FOLUSA NEWS

- ★ New Executive Director of FOLUSA – Sally Reed has commenced duties, taking over from foundation Director, Sandy Dolnick.
- ★ *Help at hand – Presidential Handbook for Friends and the Treasurer's Handbook.* Contains leadership principles, duties of officers, samples of agendas and a sample of by-laws and tips on meeting procedure AND banking, legal issues, keeping accounts, sales tax. Available from Friends of Indiana Libraries for US\$10 from 6078 Oakbrook Lane, Indianapolis, IN 46254. – *worth a look for Australian groups, despite an American context.*
- ★ Ohio Township Public Library Friends have established an e-mail mailing list that friends can join and keep in touch with fellow Friends members as well as receiving announcements of Friends events.



### Excerpted from the Wake County Friends website



### Who are the Friends?

Friends of the Wake County Public Library are people from all walks of life and of all ages who share a common belief that a good public library is a valuable community asset that must be nourished and supported.

Friends of the Wake County Public Library, Inc., is an organization of citizens dedicated to promoting the continued growth of our public libraries and their services throughout Wake County

#### Be a FRIEND...

Let a BookMARK YOUR PLACE  
Join the Friends of Wake County Libraries

Pick up an enrollment form at any Wake County Public Library.

With your help, **Friends** can continue to:

- ★ encourage growth and progress in Wake County's libraries
- ★ make direct gifts to the library system
- ★ create public support and awareness of the library's program and mission
- ★ produce a quarterly newsletter



### UK NEWS

- ★ The Annual Meeting of the Friends of the British Library reported on some significant changes to the committee. Deputy Chairman, Dr Colin Tite and Treasurer Martin Allen were not seeking re-election. For seven years Dr Tite played a central role in the development of the Friends during the critical period covering the move to the British Library's new location and building at St Pancras.



Dr Colin Tite



Colin made tremendous efforts to recruit new members. He also fought for better facilities for the Friends in the new library building, something which consumed both time and passion. Once the building was completed he turned his mind to recruiting and arranging for a table to be placed in the foyer which was then manned by experienced Friends. It was a huge success and membership numbers started to rise.

- ★ During the year, some 20 visits were arranged to various locations. The most popular, the visit to the refurbished Wallace Collection in Manchester Square. Unfortunately, the visit to New York had to be cancelled. In 2002 the planned visit to behind the scenes of the Royal Opera House is expected to be of great interest.
- ★ In April the Friends and the Library Association Retired Members Guild made a visit to the new Norfolk and Norwich Library. This building has gained wide architectural attention is placed in the heart of the city mall (*I visited this building in 2001 and believe it to be one of the most impressive modern library buildings in the UK, both internally and externally – Editor*).

# CONFERENCE *program*



## FRIDAY 17 MAY

6.00 – 7.30 pm

**Colin S. Watson Oration delivered by  
Eva Cox AO & Conference Reception**

## SATURDAY 18 MAY

9.30 am

**Registration**

10.00 am

**Conference Opening – Cr Peter Woods OAM**

10.15 am

**Dr Alan Bundy, President ALIA**

10.45 am

**Morning tea**

11.00 am

**Keynote Speaker – Hugh Mackay**

12.30 pm

**Lunch**

1.15 pm

**Keynote Speaker - Mark Latham MP**

2.45 pm

**Afternoon tea**

3.00 pm

**Helen Colman (Balmain)  
Down to Work – Workshop I**

3.45 pm

**Baker & Taylor Best of Friends Awards & Reception**



## SUNDAY 19 MAY

9.30 am

**Special General Meeting of FOLA**

10.30 am

**Morning tea**

10.45 am

**Friends indeed – successful Friends  
Prue McCausland (Launceston),  
Marlene Smith (Strathfield),  
Judith Sheargold (Tamworth),  
Denise Jepson (Castlemaine)**



11.30 am

**Bridging the gap – Rae Webb (Cooloola)**

12.15 pm

**Lunch**

1.00 pm

**Heart to heart – Open forum**

2.00 pm

**Down to Work – Workshop II**

3.15 pm

**Afternoon tea**

3.30 pm

**Keynote Speaker – Penelope Toltz**

4.15 pm

**Conference close – Peter McInnes**



## Coming Events:

Colin Watson Oration

Friday 17 May 2002, 6 pm

4th FOLA

biennial conference

Saturday - Sunday 18-19 May 2002,  
9.30 am - 4.30 pm



Venue: Sydney Mechanics' School of  
Arts, Pitt Street, Sydney

Australian Library & Information  
Association biennial conference

19-22 May 2002, Sydney

Library & Information Week

20-26 May 2002

## FOLA Publications Order Form

	\$	Qty
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<b>2<sup>nd</sup> biennial Conference Proceedings</b> Adelaide 1998 ISBN 0 9577697 0 9	16.95	<input type="text"/>
<b>3<sup>rd</sup> biennial Conference Proceedings</b> Canberra 2000 ISBN 0 9577697 1 7	14.95	<input type="text"/>
<b>FOLA Facts Sheets</b> (free to FOLA members) (includes GST, postage & handling)	4.50	<input type="text"/>

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Locked Bag 1315,  
Tullamarine, Vic. 3043

**news UPDATE**



Committee meetings are held at the Baillieu Library,  
University of Melbourne, Parkville.

**FOLA Committee  
meetings for 2002:**

**FOLA Committee Meetings for 2002:**

13 March, 12 June, 14 August, 9 October,  
11 December.

Special General Meeting: 18 May - Sydney

Annual General Meeting: 14 August - Melbourne

## Membership Application



### Categories

**Membership fee (includes GST)  
incorporating News Update**

Individual	\$18	<input type="checkbox"/>
FOL Group – 0-25 Members	\$30	<input type="checkbox"/>
FOL Group – 25+ Members	\$60	<input type="checkbox"/>
Libraries	\$120	<input type="checkbox"/>
Institutions	\$120	<input type="checkbox"/>
Corporations	\$120	<input type="checkbox"/>
Extra copies of News Update	\$10 per annum	<input type="checkbox"/>

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